



## County Service Delivery Survey 2019

### Brief Introduction

**CoRG – Consortium of Researchers on Governance** is a professional association of several research firms bringing together more than Sixty (60) individual researchers, data analysts and communication experts, aiming to improve citizen’s engagement in national and county governance.

**CoRG** conducted a self-funded survey between 21<sup>st</sup> January and 20<sup>th</sup> February 2019, to assess county governance and attendant performance of the devolved units as per their mandate envisioned in the Fourth Schedule of The Constitution of Kenya.

The study aggregates and ranks all the 47 Governors using the following Key Performance Indicators (KPIs);

1. Delivery of devolved government services
2. CIDP, budgeting and public participation
3. Governor’s Job approval rating

### Methodology

Due to the nature of the survey, Stratified Multi-stage sampling was adopted, with the Ward being the Primary Sampling Unit.

The Counties were amalgamated into 10 regions (Nairobi, Western, Nyanza, North Rift, South Rift, Central, Upper Eastern, Lower Eastern, North Eastern, Coast) and allocated to 10 teams, targeting adult Kenyans, 18yrs and above, living in urban, peri-urban and rural areas.

A total of 6,891 respondents were interviewed (Table below), the sample size having a 95% confidence level and a 5% margin of error.

<u>Region</u>	<u>Targeted</u>	<u>Contacted</u>	<u>Interviewed</u>
Coast	1,000	826	682
Nort Eastern	1,000	614	502
Upper Eastern	1,000	893	737
Lower Eastern	1,000	725	618
Central	1,000	918	795
North Rift	1,000	674	561
South Rift	1,000	709	589
Western	1,000	817	720
Nyanza	1,000	852	774

Nairobi	1,000	986	913
<b>TOTAL</b>	<b>10,000</b>	<b>8,014</b>	<b>6,891</b>

### Data Collection

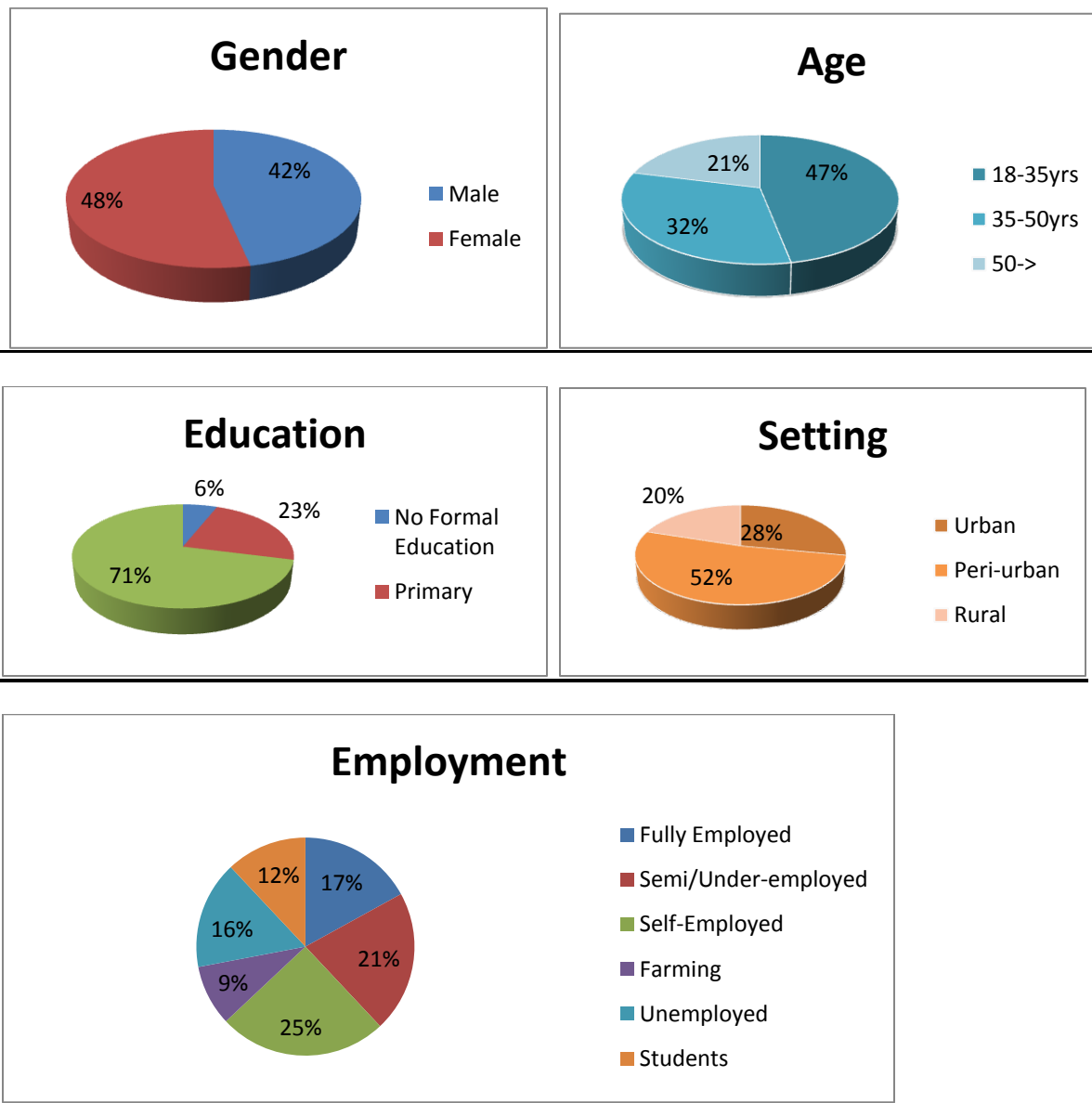
The data was Quantitatively collected through Face-to-Face interviews using questionnaires, and Qualitatively through regional focus groups.

The interview language was English, Swahili and local dialect when necessary.

### Analysis

Data collected was entered, cleaned and collated in MS Excel, and later exported and analyzed in SPSS.

### Demography (Annex 1)



## Recent Variables/Events

- C.O.G elections and positions
- Supreme Court ruling on Gubernatorial petitions
- Reported corruption scandals in counties
- Ambitions for higher office in 2022
- ‘Handshake’ – Building Bridges Initiative
- Referendum politics
- Nurses strike etc

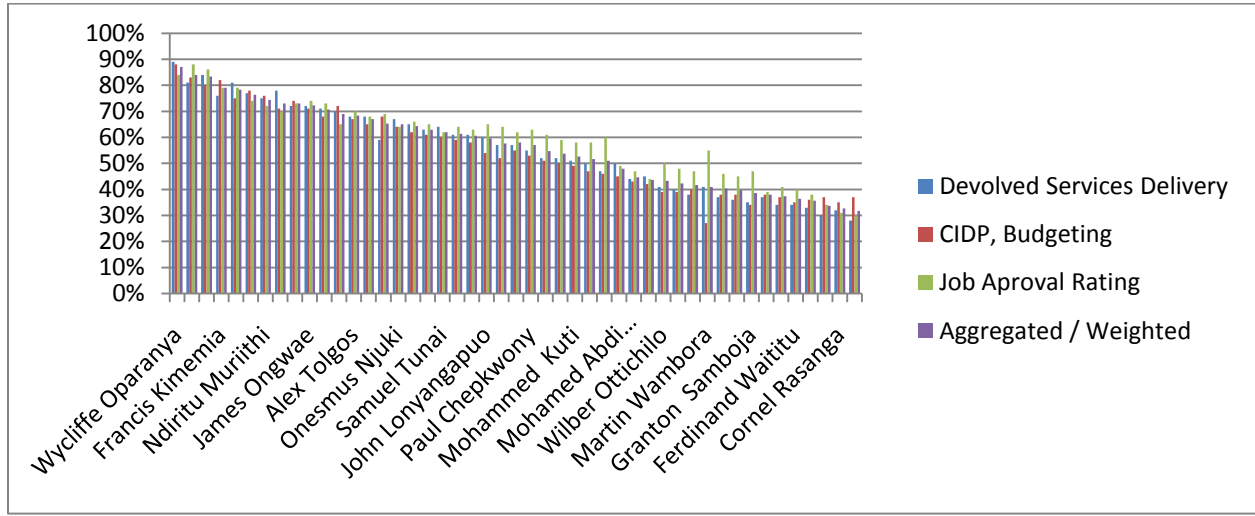
## Kenya Map showing Counties



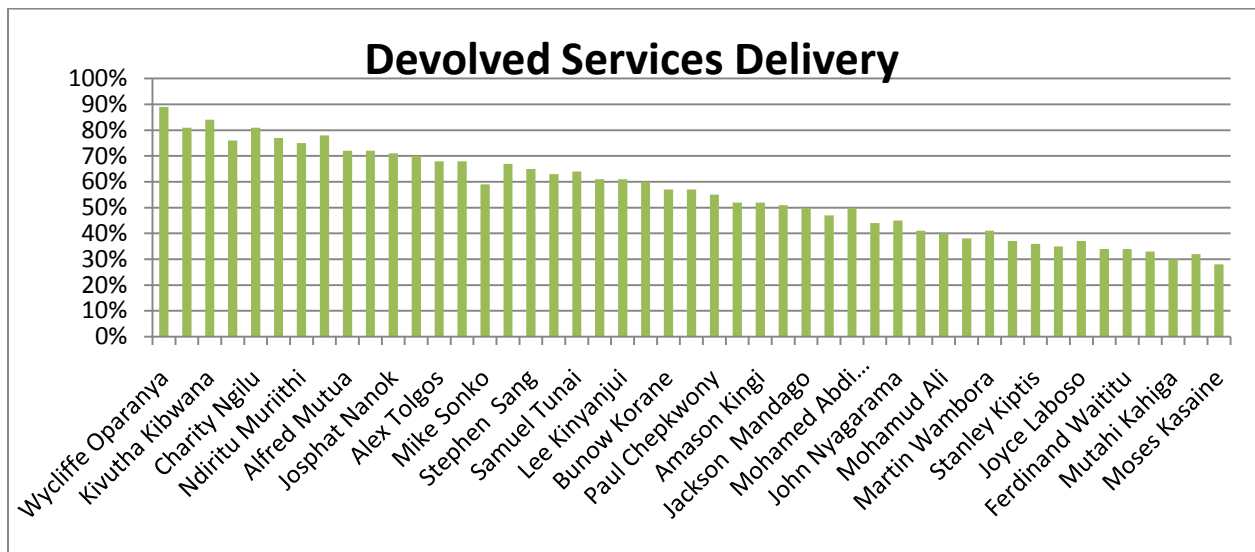
## Summary of Secondary Data

- General Information on Kenya, Regions and Counties
- Names of Governors
- County Population Size
- Recent published reports ie Gross County Product 2019 (KNBS), Kenya Devolution Support Programme (World bank), County Integrated Development Plans (C.O.G)
- Recent events etc

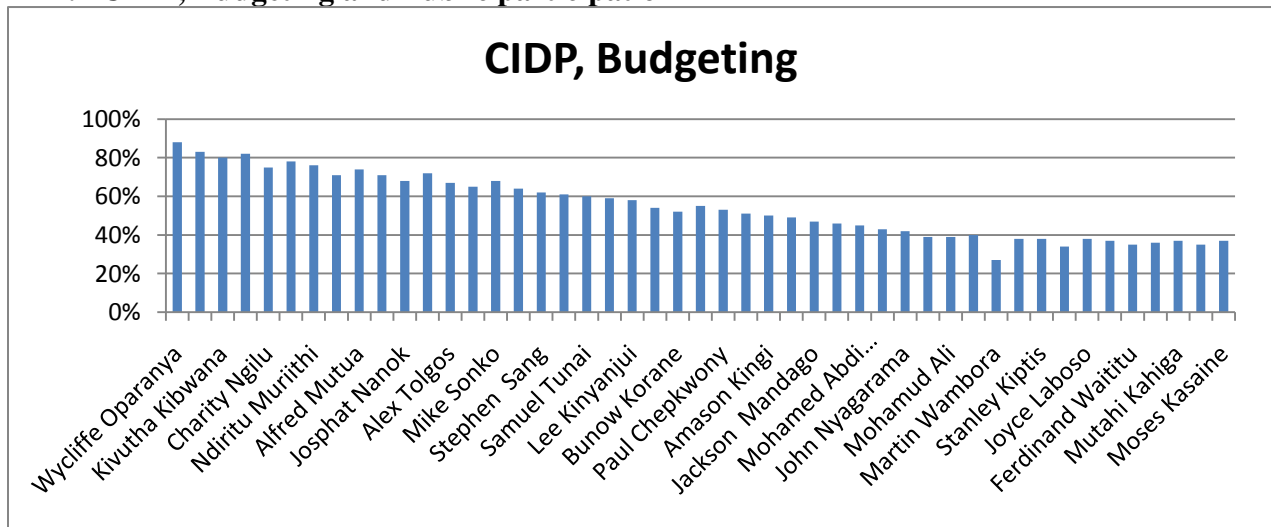
**PRIMARY DATA & ANALYSIS (Annex 2)**



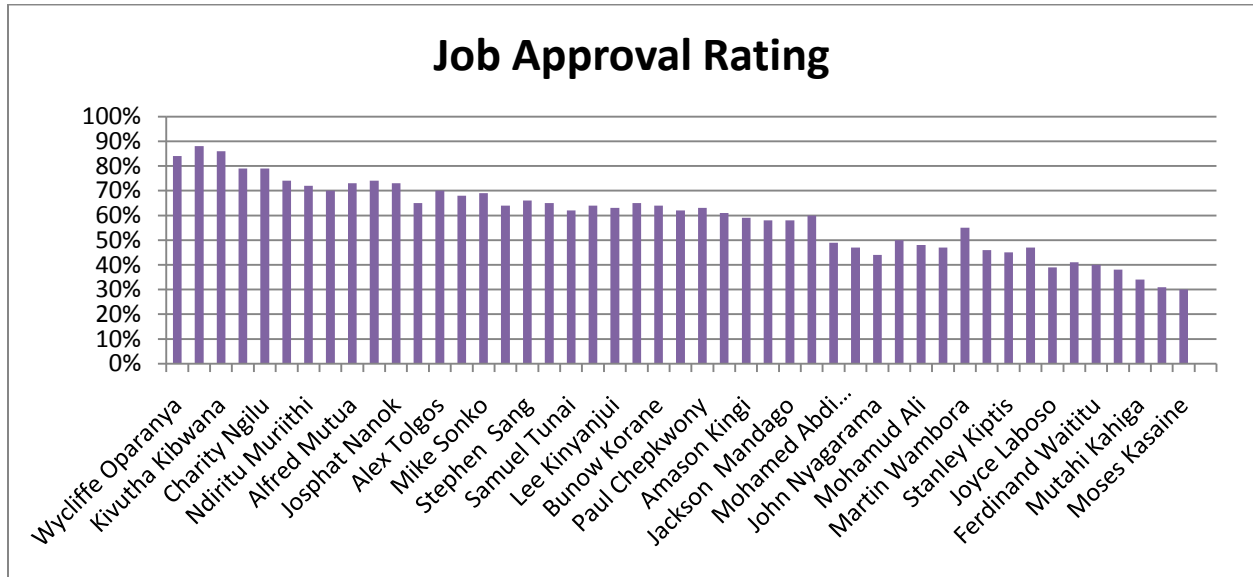
**1. Delivery of Devolved Government Services (as per the Fourth Schedule of Constitution of Kenya 2010)**



**2. CIDP, Budgeting and Public participation**



### 3. Job Approval rating: “Grade your Governor’s performance on a scale of 1-10”



#### **Summary: CONCLUSION**

- Majority of the population are not conversant with details of the Fourth Schedule - Constitution of Kenya 2010, and therefore cannot differentiate between national and devolved services.
- Public participation on budget-making process is improving, but there is lack of follow-up.
- Many projects indicated in the CIDP as 'on-going' are either lagging or non-existent.
- Governor's job approval in some counties was irrational i.e not dependent on the Governor's performance but national politics.

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